

Installation Guide

1. Click **Next** on the first window



2. If required, setup will download and install .Net framework 3.5 SP1



3. Select the Location for the Password Reset Files



4. Select a shared network location for the Client installation files. This folder will contain the startup and logon scripts as well as other files which are referred to by the startup scripts.

NOTE: For information on creating Startup or Login scripts through a Group Policy, please see the document titled Setting startup scripts through GPO ([Server 2003](#) or [Server 2008](#)) and Setting logon scripts through GPO ([Server 2003](#) or [Server 2008](#))



5. Select the web site, virtual directory and the web address for the password reset website

HelpSTAR Password Reset

HelpSTAR®
Help Desk Technology

HelpSTAR® Password Reset

STEPS:

1. Select Web Site: Default Web Site
2. Do you want to specify an IIS Virtual Directory? Yes No
Virtual Directory Name: HSpwdreset
3. Select a web address where the web page will reside: 2008R2WEB

Administrators can logon to Password Reset Admin page using the following URL:
<http://2008R2WEB/HSpwdreset>

InstallShield < Back Next > Cancel

6. Please select the User Account under which the password reset utility will run. This account should have delegation to reset user passwords.

NOTE: For information on delegating this user, please see the document titled [Setting delegation guide](#)

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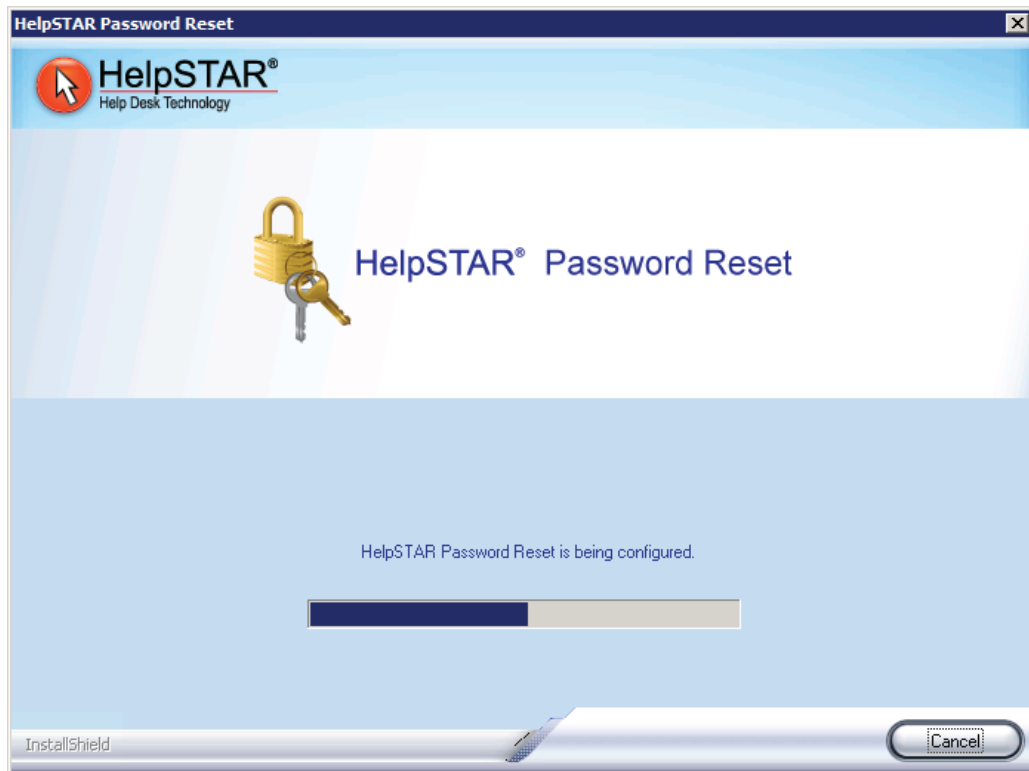
Specify the user account to be used by HelpSTAR Password Reset.
User account must have privilege to reset password and in the format DOMAIN\Username.

User name:
QALAN4\Administrator Browse...

Password:
|

InstallShield < Back Next > Cancel

- The installation will now copy the required files to the network share in step number 3 while also creating the website that will be used.



- Note the address to access the password reset utility and click on the **Finish** button to complete the installation.

