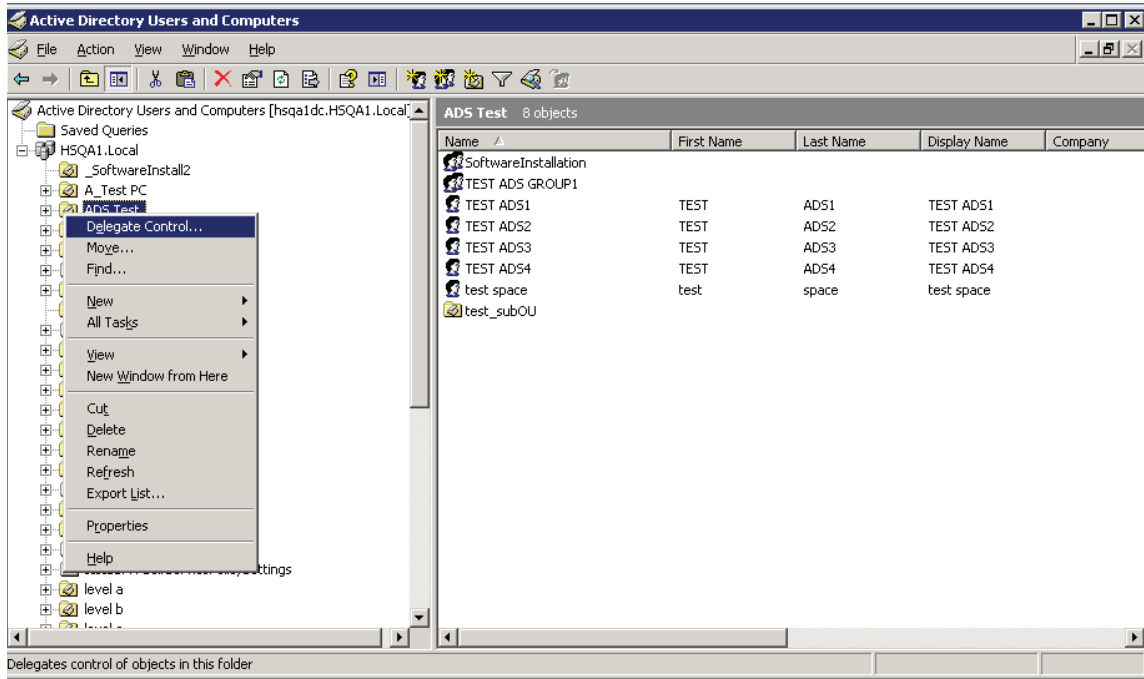


Granting Delegation to the Web Account

The following steps will grant the user running the “HelpSTAR Password Reset Utility” the ability to perform a password reset.

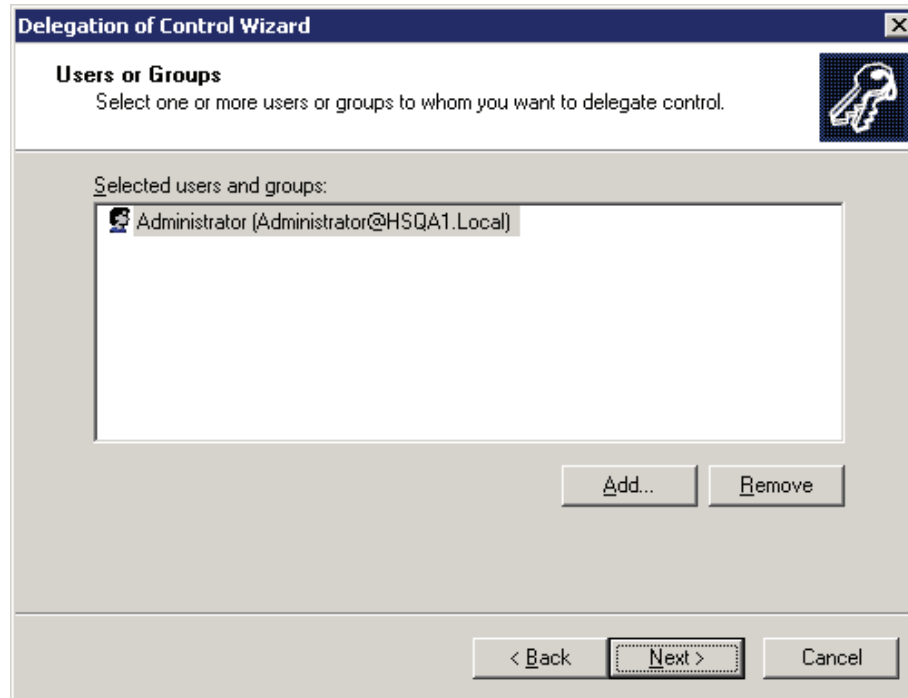
1. Right-click on the domain or OU containing your end users and select “**Delegate Control**”



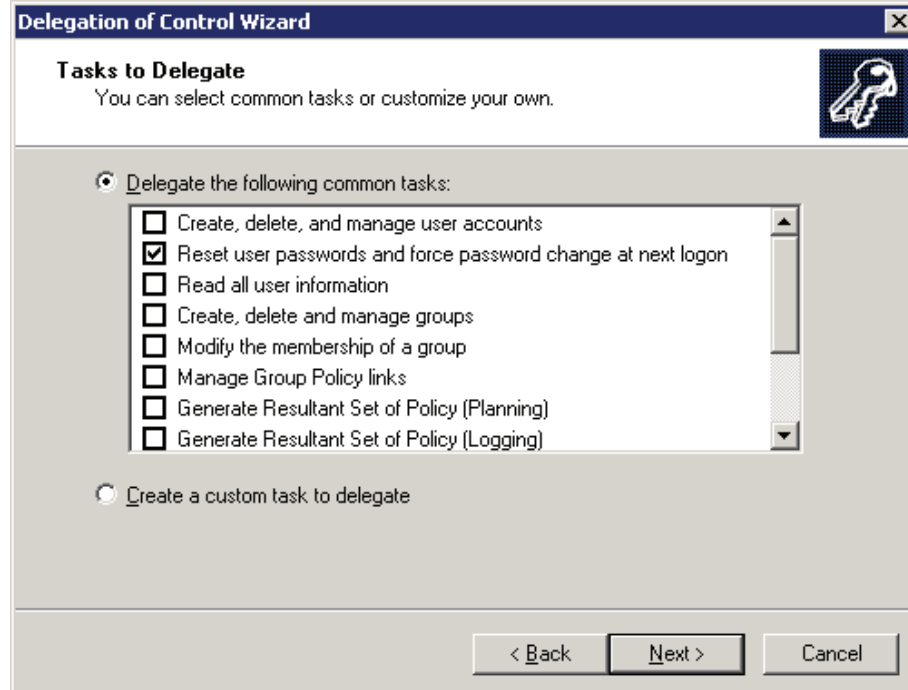
2. Click on **Next**



3. Click on the **Add** button and select the user under which the “**Password Reset Utility**” was installed



4. Click on **Next**
5. Check the “**Reset user passwords and force password change at next logon**”



6. Click on **Next**
7. Click on **Finish** to complete the delegation